

Exceptional meeting of France Telecom Orange's national health, safety and working conditions committee on psychosocial risks within the company in France

The national health, safety and working conditions committee (CNSHSCT) held an exceptional meeting today, chaired by Olivier Barberot, the Group's Human Resources Director, further to the tragedies that have affected several of the company's employees in France over the last few months.

On this occasion, Didier Lombard, the Chairman and Chief Executive Officer, called on the Group's Human Resources department to make specific concrete proposals in line with employees' expectations. It has been decided to:

- Suspend all mobility plans for people concerned by reorganization projects until October 31 in order to reexamine the conditions for their implementation;
- From September 18, open talks with employee representatives in order to roll out the measures included in the national interprofessional agreement on stress within the France Telecom Group. The Group has asked Dr. Eric Albert, psychiatrist and head of the French Institute for Action against Stress, to be a scientific adviser accompanying the negotiations;
- Carry out an audit of the situation at the end of November, with the support of an independent consultancy, which will be selected over the next few days in consultation with trade unions;
- Further strengthen the occupational medicine and social assistance teams in terms of their headcount (+10% occupational health doctors over the coming months) and their resources;
- Reinforce the local Human Resources teams, with around 100 members of staff;
- Generalizing negotiations for accompanying future reorganization plans. Such measures may include training, support measures for mobility and adjustments to working times, and will be based on various agreements already in place within the Group such as the "flexible working" agreement signed on June 22, 2009.

About France Telecom

France Telecom, one of the world's leading telecommunications operators, had consolidated sales of 53.5 billion euros in 2008 (25.5 billion euros in the first half of 2009) and, at 30 June 2009, a customer base of 186 million customers in 32 countries. Orange, the Group's single brand for Internet, television and mobile services in the majority of countries where the company operates, now covers 124.5 million customers. At the first half of 2009, the Group had 125.5 million mobile customers and 13.4 million broadband Internet (ADSL) customers worldwide. Orange is the number three mobile operator and the number two provider of broadband Internet services in Europe and, under the brand Orange Business Services, is one of the world leaders in providing telecommunication services to multinational companies.

The Group's strategy, which is characterized by a strong focus on innovation, convergence and effective cost management, aims to establish Orange as an integrated operator and benchmark for new telecommunications services in Europe. Today the Group remains focused on its core activities as a network operator, while working to develop its position in new growth activities. To meet customer expectations, the Group strives to provide products and services that are simple and user-friendly, while maintaining a sustainable and responsible business model that can be adapted to the requirements of a fast-paced and changing eco-system.

France Telecom (NYSE:FTE) is listed on Euronext Paris (compartment A) and on the New York Stock Exchange.

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