

France Telecom 1H11 results

Roadshows



cautionary statement

this presentation contains forward-looking statements about France Telecom's business, in particular for 2011 and 2012. Although France Telecom believes these statements are based on reasonable assumptions, the actual occurrence of the forecasted developments is subject to numerous risks and uncertainties, including matters not yet known to France Telecom or not currently considered material by France Telecom, and there can be no assurance that anticipated events will occur or that the objectives set out will actually be achieved. Important factors that could cause actual results to differ materially from the results anticipated in the forward-looking statements include, among other factors, overall trends in the economy in general and in France Telecom's markets, the effectiveness of the "Conquests 2015" industrial project and of other strategic initiatives, France Telecom's ability to adapt to the ongoing transformation of the telecommunications industry, regulatory developments and constraints, as well as the outcome of legal proceedings and the risks and uncertainties related to international operations and exchange rate fluctuations.

more detailed information on the potential risks that could affect France Telecom's financial results can be found in the Registration Document filed with the French *Autorité des Marchés Financiers* and in the annual report on Form 20-F filed with the U.S. Securities and Exchange Commission. Except to the extent required by law, France Telecom does not undertake any obligation to update forward-looking statements.

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1 | 1H11 highlights

1H11 highlights

- 1H11 results showing **good resilience** despite adverse effects in RoW, VAT impact in France and competitive intensity on the mobile domestic market
- **strong push in data** only revenue in mature countries*: more than 25% growth in 1H11 yoy representing more than 15% of personal services revenue
- FT-Orange's **ability to adapt** demonstrated through sustaining strong **commercial momentum** and **market shares** while **protecting value and EBITDA**
- as announced, **key portfolio evolutions** have been decided and implemented
- the Group will pursue in 2H11 its pragmatic strategy to adapt and respond to market challenges and opportunities
- **guidance** of €9bn Operating Cash Flow **confirmed** for FY11

key financial achievements

in €m	1H10 cb	1H11 actual	var. comp basis	key points
revenue	22,873	22,569	-1.3%	<ul style="list-style-type: none"> regulation impact: -€379m VAT impact: -€76m 1H excl. regulation: +0.3% yoy
restated EBITDA*	8,056	7,613	-5.5%	<ul style="list-style-type: none"> regulation impact -€113m excluding VAT episode in France, Ivory Coast and Egypt, EBITDA margin erosion is limited to -0.9pt
in % of rev	35.2%	33.7%	-1.5pts	
CAPEX	2,233	2,469	+10.6%	<ul style="list-style-type: none"> CAPEX ratio ramp-up in 1H11 in line with 2011-2013 guidance
in % of rev	9.8%	10.9%	+1.2pts	
operating cash flow (restated EBITDA – CAPEX)	5,823	5,144	-11.7%	<ul style="list-style-type: none"> double adverse effect: lower EBITDA and higher CAPEX in 1H11 than in 1H10

*restatements from part-time senior plan (-€13m in 1H11, -€37m in 1H10), from Emitel gain on disposal (+€197m in 1H11) and from additional provision following EU fine on TPSA (-€115m in 1H11)

more than 217 million Group customers...

1H11 achievements

1 France



around 22% BB net adds market share, mobile market share stabilised at 41%*

- strong resilience to increased competition on the French mobile market: VAT, MVNOs and “4th player” entry anticipations
- increasing smartphones penetration: +6.9 pts vs FY10 at 33.1%***
- on-going success of Open offers with almost 700k customers
- mobile EBITDA margin closely monitored after 1Q VAT episode
- fibre deployment outside very-dense areas agreement with Iliad

2 Spain



yoy customer bases up +8.2%** on mobile and +9.6%** on BB in 1H

- sustained strong mobile and fixed performance
 - ADSL positive net adds for the fourth quarter in a row
 - mobile ARPU still boosted by data take-off (+32% yoy)
 - positive portability every month in 1H
- spectrum 900 MHz acquisition
- network investment program launched : objective to replace 90% of network by 2015 will enhance Orange Spain competitive edge

3 Poland



5th quarter in a row of broadband net adds market share growth

- leadership maintained on mobile despite competition pressure with 29.9%* market share
- strong growth of data only revenue: +28%** in 1H
- signature of RAN sharing program with PTC, gradual roll out starting in 2012
 - target of ~10k sites jointly used by 2015

...growing by more than 9%* yoy

1H11 achievements

4 ROW



mobile customer base growing by +22% with 96% customers in operations positioned as #1/#2

- Europe:
 - launch of network cooperation between Orange and T-Mobile Austria
 - Dominicana reached more than 3 million customers during 2Q

- AMEA:
 - 926 new 2G/3G sites roll-out according to 2015 ambition
 - Mali reached more than 5 million customers during 2Q, Cameroon 4 million, Niger and Tunisia 1 million
 - Egypt: slow recovery expected in 2H ; Ivory Coast: activity strongly impacted in April, network significantly damaged, re-building on track

5 Enterprise



+9.1%* revenue growth with emerging markets

- global cloud computing infrastructure deal between OBS and SITA
- continuous improvement of revenue trend

EBITDA

- 1H restated EBITDA** margin erosion limited to -1.5 pts yoy* despite political turmoil in Ivory Coast and Egypt and VAT episode
 - -0.2 pt impact on Group EBITDA margin evolution from Ivory Coast and Egypt in 1H
 - -0.3 pt from VAT episode in France

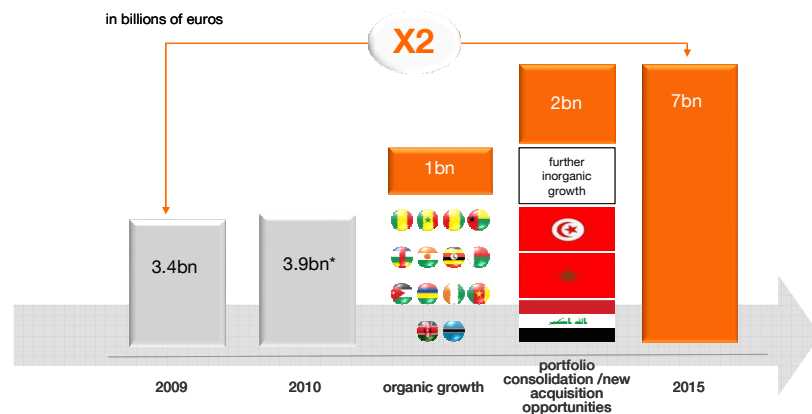
international development focused on Africa Middle East and overall objective to be the #1 or #2 in our footprint by 2015

international development

ambition

- double revenues in Africa & Middle East by 2015
 - compared to €3.4bn in 2009
- on track, with:
 - underlying realistic organic growth assumptions
 - stakes acquired in Morocco, Iraq
 - new operations launched in Tunisia

small further inorganic growth sources to find



portfolio management

underlying criteria for decision

- strategic analysis
- financial analysis based on the asset's ROCE and the country WACC
- asset valuation including synergies with rest of FT-Orange
- portfolio review completed for Europe and to be extended to other regions

proactive actions

- operations on country or other business assets
 - restructuring implementation
 - repositioning
 - breakthrough synergies, etc
- corporate consequences
 - consolidation
 - disposal (Switzerland decided)
 - swap
 - partnerships, etc

* 2010 estimated proforma figures based on full year consolidated operations

leading to first key portfolio evolutions in 1H11

content rationalisation and partnerships

- Orange cinema series Canal+ taking a 33.3 % stake
- Orange sports no bid on new soccer rights and still reviewing options
- Dailymotion 49% stake

re-focus on core business

- Emitel disposal in Poland gain on disposal €197m in FT accounts

getting closer to the target of doubling revenues in AMEA by 2015

- Korek Telecom JV formed with Agility to acquire a 44% stake in Korek Telecom
 - 2010-2014 revenue CAGR in overall Iraq 30%
 - deal closed on July, 27th

portfolio management

- European portfolio review completed decision to launch a sale process of Orange Switzerland - the board will take the decision to divest based on the submitted offers attractiveness
- AMEA and OBS portfolio review ongoing to be completed for year end

proactive steps taken towards stakeholders...

employees

- new steps towards social contract extension
 - implementation of new organization in France
 - agreement on gender equality policy
- employee shareholding development
 - €275m free share plan, representing around 0.64% of the capital
 - under condition of 3-year performance: 2011- 2013: ~€27bn cumulated OpCF*

customers

- fibre outside very-dense areas (11 million homes passed on by 2020)
 - third party-operator access offer published for FTTH
 - agreement signed with Iliad concerning fibre deployment in these areas
- new offers to preserve volume and value and further segment the market between:
 - subsidized high-end devices with origami like plans, engagement & strong retention program vs
 - new sub-brand offers targeting digitals looking for low tariffs sim-only/non subsidized handset

shareholders

- €1.4 per share dividend floor confirmed for 2011 and 2012. Improvement of operational performance offers the perspective of a stable dividend
- once Orange Switzerland is disposed, the proceeds will partly be returned to shareholders probably under a Share Buy Back plan

governance and Executive Committee

- renewal and gender parity at the heart of our governance strategy
 - 2 women out of 3 new board directors,
 - 35% of the directors are women
- Executive Committee
 - Olaf Swantee appointed CEO of Everything Everywhere from September 1st
 - Benoit Scheen will join the Executive Committee as Executive VP, Operations in Europe

net debt

- continuation of the current leverage policy: ~2x net debt to EBITDA in the medium term
- very favourable liquidity position and debt profile

▶ 1H results & steps comforting the 'adapt to conquer' ambition

*excluding exceptional items



2 financial performance

stabilised revenue trend in 2Q, slightly positive excluding regulation

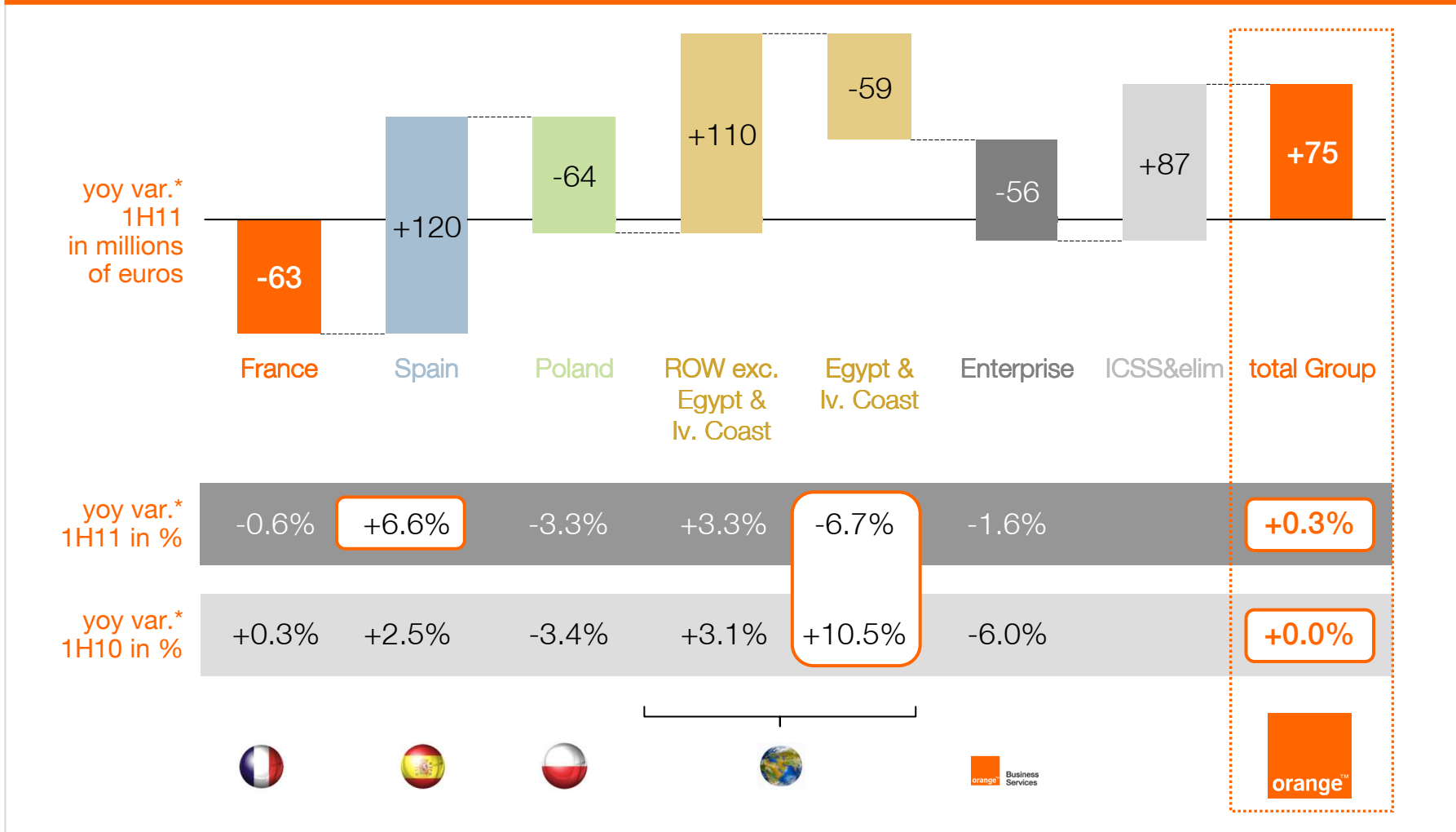
in €m	2Q11			1H11		
	actual	% yoy cb	% yoy cb excl.reg	actual	% yoy cb	% yoy cb excl.reg
Group revenue	11,341	-1.3%	+0.3%	22,569	-1.3%	+0.3%
France	5,682	-2.2%	-0.5%	11,305	-2.3%	-0.6%
Spain	984	+4.2%	+6.7%	1,943	+4.1%	+6.6%
Poland	957	-5.0%	-3.8%	1,902	-4.3%	-3.3%
ROW	2,145	-1.6%	+0.8%	4,281	-1.2%	+1.2%
Africa & Middle-East		+0.0%	+0.6%		+0.3%	+0.8%
European countries		-3.8%	+0.3%		-3.4%	+0.8%
other		+5.2%	+5.2%		+7.4%	+7.4%
Enterprise	1,765	-2.1%	-2.1%	3,548	-1.6%	-1.6%

insight

- stabilised revenue trend in 2Q, and positive at +0.3% excluding regulation
- France confirmed its resilience despite last months mobile market volatility and competitive intensity
- Spain confirmed its sustained growth, posting a +6.7% growth excluding regulatory in 2Q
- in European countries positive growth excluding regulation (which had a significant impact in 1H, mainly in Belgium and Switzerland)
- AMEA: +7.1% revenue growth excl. Egypt and Ivory Coast
- on-going revenues trend improvement on Enterprise

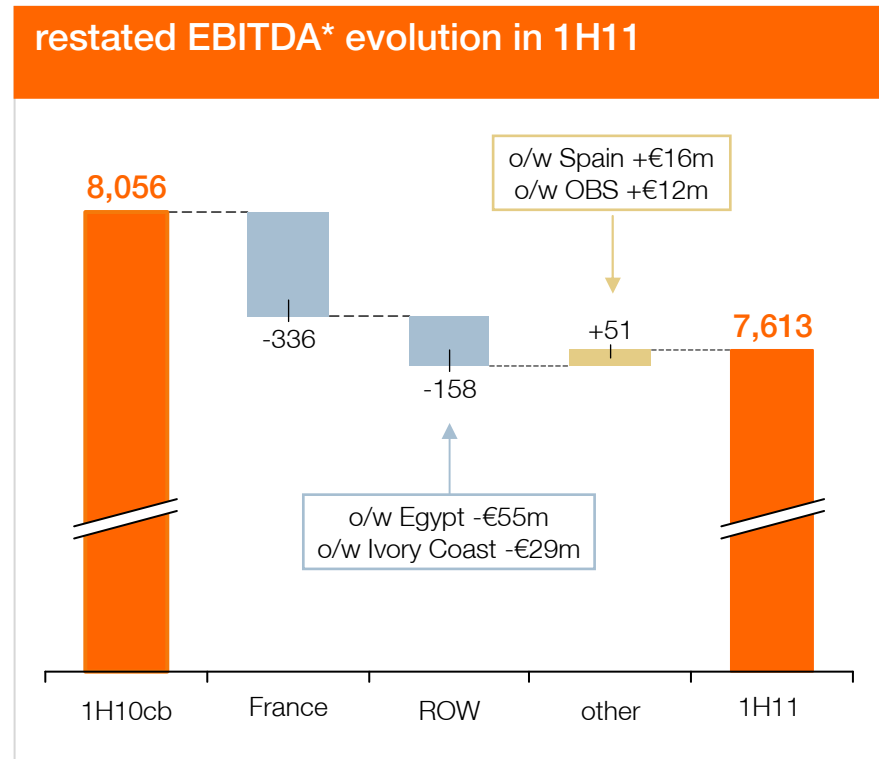
1H11 revenue trend improving but experiencing some contrasted effects

1H11 yoy revenue variation excluding regulation



EBITDA remained resilient despite pressure on some operations

	1H10cb	actual	margin	Δ vs 1H10cb
in €m				
Group restated EBITDA*	8,056	7,613	33.7%	-1.5pts
France	4,690	4,355	38.5%	-2.0pts
Spain	365	381	19.6%	+0.0pt
Poland	732	698	36.7%	-0.1pt
ROW	1,629	1,471	34.4%	-3.2pts
Enterprise	637	649	18.3%	+0.6pt

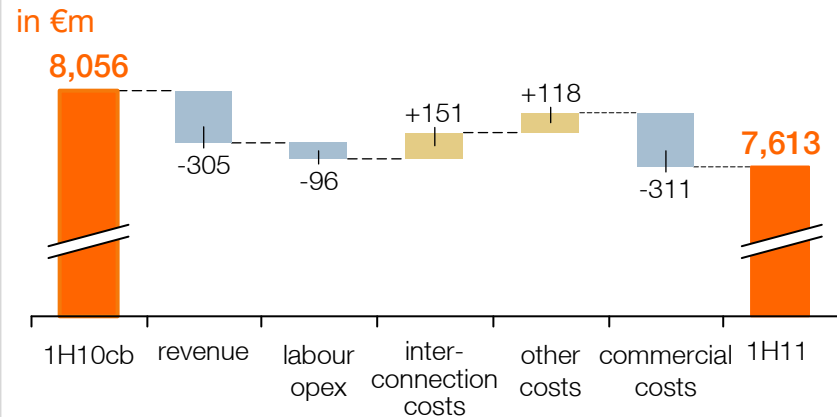


insight

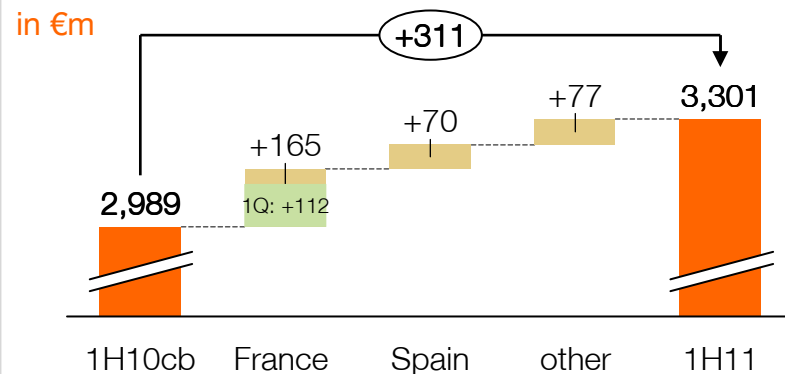
- 26% of Group EBITDA decrease is due to regulation
- France EBITDA impacted by VAT episode and related commercial cost increase
- EBITDA growing by 4.3%** in Spain and by 1.9%** on Enterprise
- EBITDA in Poland proving quite resilient
- ROW EBITDA impacted by political turmoil in Egypt and Ivory Coast

strong commercial activity offset savings on OPEX base

restated* EBITDA evolution by nature



commercial costs increase mainly concentrated in France and Spain



insight

- OPEX base slightly increasing by 0.9% in 1H*
- 1.5% of savings on OPEX base excluding commercial costs**
 - mainly driven by interconnection costs evolution (-6.3%) benefiting from lower termination rate prices more than compensating volume effects
 - labour OPEX: increase mainly due to price effect in France
- performance program 2011-2015 starting to deliver with almost €170m savings in 1H
 - mostly in France, Spain and Poland
 - 65% of the savings come from network and customer care
- pre-commercial EBITDA margin stabilised at 35.1%
- commercial cost increase in 1H
 - partly due to incremental commercial volatility linked to the VAT episode
 - mainly concentrated in France in 1Q and Spain, in relation with the level of commercial activity (gross adds) and the mix effect (smartphones)

net income decrease mainly due to one-offs

in €m	1H10 historical	1H11 actual	
reported EBITDA	7,745	7,681	
depreciation & amortization	-3,042	-3,399	①
impairment of goodwill & assets	-1	-47	②
share of profit (losses) of associates	12	-61	③
operating income	4,714	4,174	②
financial result	-968	-941	
tax	-911	-1,138	④
consolidated net income after tax of continuing operations	2,835	2,095	
net result of discontinued operations	1,130	0	⑤
net income	3,965	2,095	
minority interests	-240	-150	
net income Group share	3,725	1,945	

① swap of technology in Spain, Poland and France leading to accelerated amortization of former technology equipments for -€153m
 ② perimeter effect of Egypt -€211m

② impairment of assets on Kenya -€45m

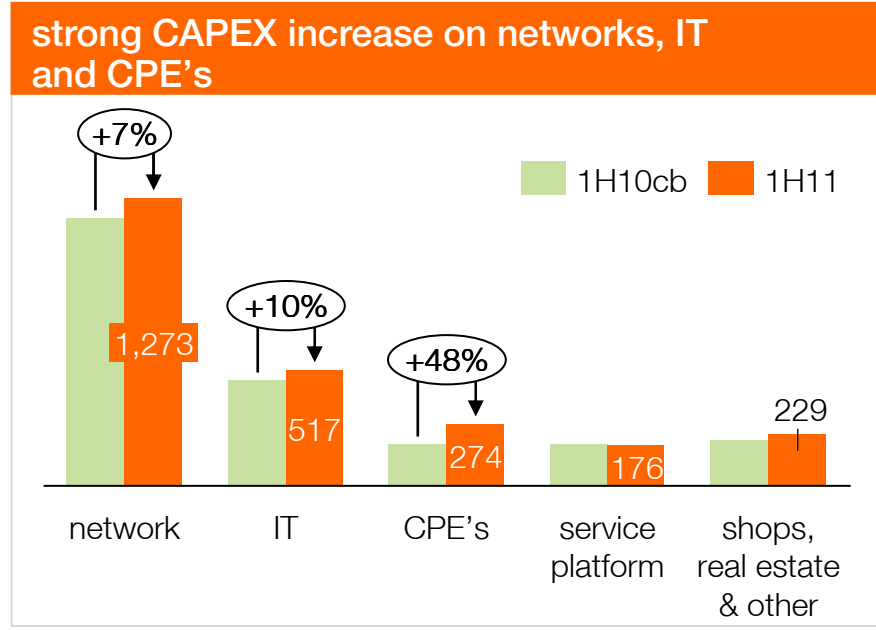
③ mark to market of Sonaecom stake of -€31m

④ increase of tax charges due to 2010 positive one-offs





⑤ in 2010, mainly net result from the UK JV build up

CAPEX ratio ramping-up in line with 2011-2013 trend

1H11				
in €m	actual	var.vs 1H10cb	CAPEX to sales	% of 1H11 CAPEX growth
Group	2,469	+10.6%	10.9%	
France	1,237	+11.5%	10.9%	54%
Spain	170	+3.9%	8.7%	3%
Poland	228	+25.9%	12.0%	20%
ROW	489	-2.2%	11.4%	-5%
Enterprise	163	+13.7%	4.6%	8%
IC&SS	182	na	na	20%



insight

- 
 - in France, ramp up of FTTH program leading to €70m investments vs €13m in 1H10
 - increase of CPE's* investments driven by the success of Open offers and Box renewal program
- 
 - in Spain, increase of CAPEX related to the network transformation program and of shops investments to support the distribution policy
- 
 - in Poland, higher mobile investments to improve quality of service and high speed mobile coverage
- 
 - on Enterprise, higher investments to meet increasing customer's outsourcing needs

1H11 operating and organic cash flow

in €m	1H10	1H11	
operating cash flow 1H11		5,144	
restated EBITDA* – CAPEX			
EBITDA**– CAPEX	5,699	5,212	
net interest expense cash out	-1,050	-832	1
income taxes cash out	-270	-296	2
change in WCR	-592	363	2
licences & spectrum	-303	-136	3
variation of fixed assets suppliers	-372	-462	4
proceeds from sale of assets	23	34	4
other (cash and non cash items)	-395	-371	5
organic cash flow, consolidated	2,740	3,512	
- organic cash flow, Group share	2,511	3,292	
- organic cash flow, minorities share	229	220	
litigation “Taxe Pro” and licenses/spectrum	1,249	136	6
adjusted organic cash flow	3,989	3,648	

1
▪ first 2011 payment of dividend received from UK €264m

2
▪ mainly taxe professionnelle payment of €964m in 2010

3
▪ in 2011, mainly license of 900 MHz in Spain

4
▪ in 2011, higher payment of CAPEX from 4Q 2010

5
▪ includes the non monetary provisions such as TP fine, part time senior plan and content

6
▪ in 2011, mainly license in Spain
▪ in 2010, €964m of taxe professionnelle litigation and €285m licenses (France)

*restatements from part-time senior plan (-€13m in 1H11, -€37m in 1H10), from Emitel gain on disposal (+€197m in 1H11) and from additional provision following EU fine on TPSA (-€115m in 1H11)

**historical EBITDA includes UK in 1Q10 and includes Egypt in 1H11



debt management virtuous circle enabling FT-Orange to constantly improve its liquidity in challenging markets

FT-Orange's debt management virtuous circle

robust cash flows

- €5.1bn operating CF 1H11
- confirmed OCF €9bn in 2011

stable balance sheet policy

- medium term net debt / EBITDA ~ 2x
- net debt / EBITDA 1.91x as at 1H 11

prudent debt management

- 105% of net debt fixed
- 8.2 years average maturity
- €3.8bn opportunistic issuances



prudent liquidity management

- liquidity position at €12.7bn
- new back up facility of €6bn

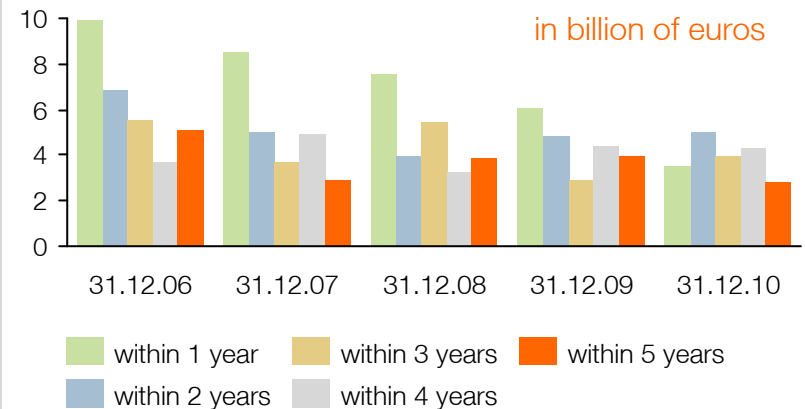
diversification

- 55% of 2009/10 bonds in non-€ markets
- various currencies : \$, £, JPY, CHF, \$CAD
- debt capital markets: ECAs, EIB etc

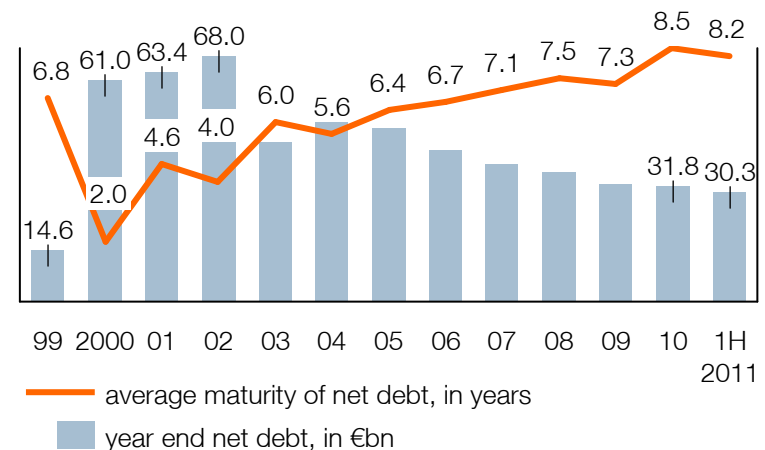
debt disintermediation

- bonds around 87% of drawn debt

evolution of debt redemptions



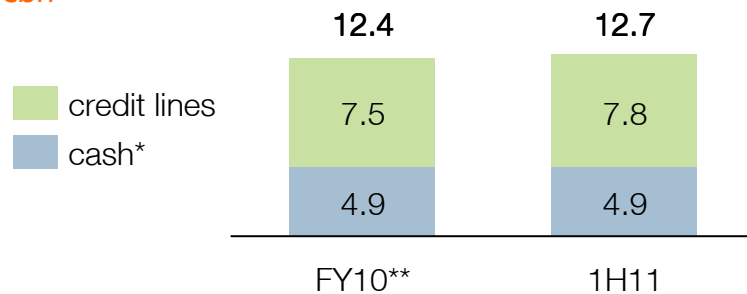
average maturity and net debt evolution



France Telecom Orange continues to refinance its debt at best-in-sector conditions and to enjoy a very strong liquidity

Group liquidity position

in €bn



* including bank overdrafts

**with new €6bn back-up facility signed in January 2011

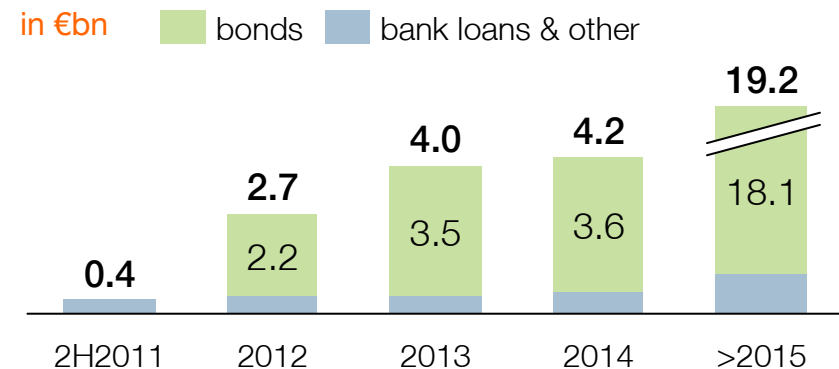
insight

- strong and stable liquidity position, reinforced with the competitive new back up facility of €6bn (renewed until 2016)
- continuing building of a safer debt maturity profile
 - zero bond redemption remaining in 2011
 - average maturity 8.2 years
- Moody's / S&P / Fitch rating A3/A-/A- with the last 2 having confirmed their ratings during summer

debt structure

Moody's / S&P / Fitch rating	A3/A-/A-
% of net debt with a fixed rate	105%
% of bond debt in € (after derivatives)	85%
% of gross debt in bonds	87%
average maturity of net debt 1H11	8.2 years
average cost of gross debt 1H11	5.60%

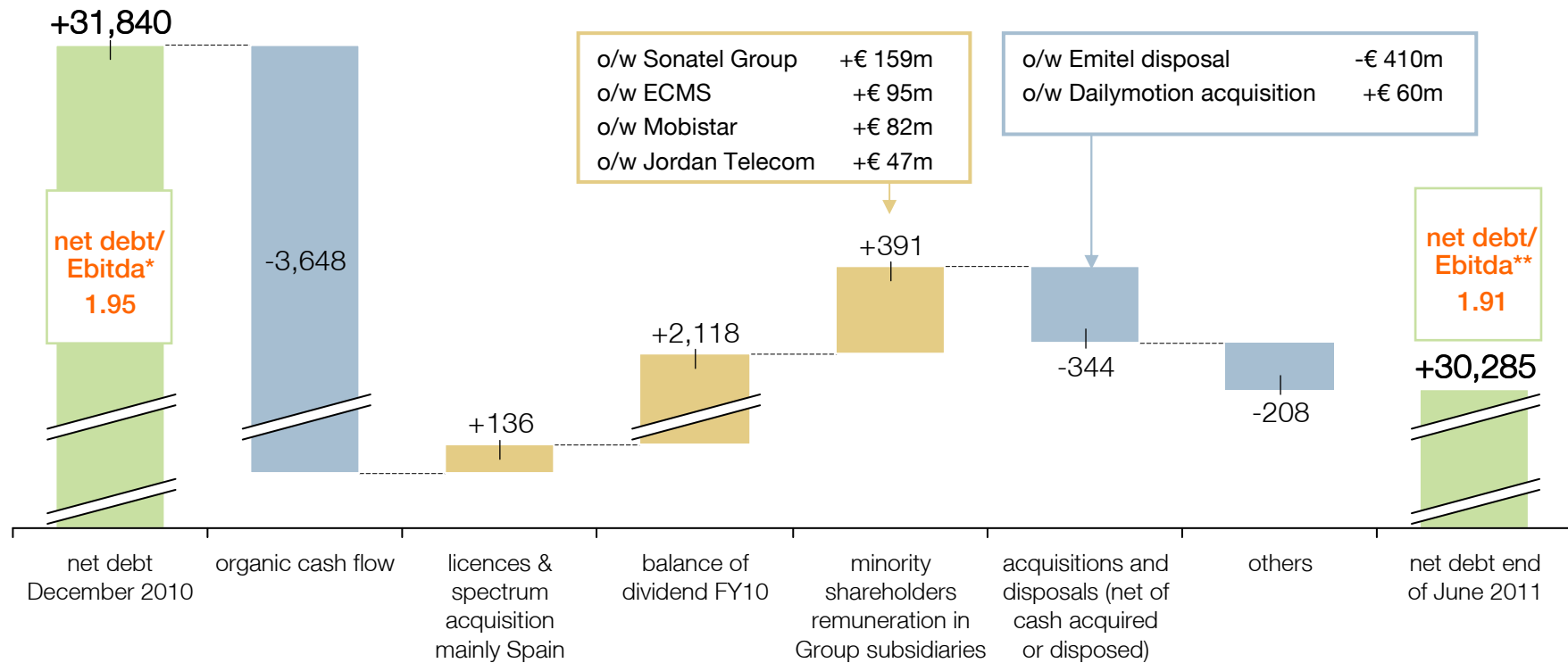
bonds*/bank loans/leases repayments*



* excluding TDIRA, and as of 30 June excluding a € 300m redemption made in July by TPSA

net debt/EBITDA ratio within mid term target confirming Group debt financial policy

in €m



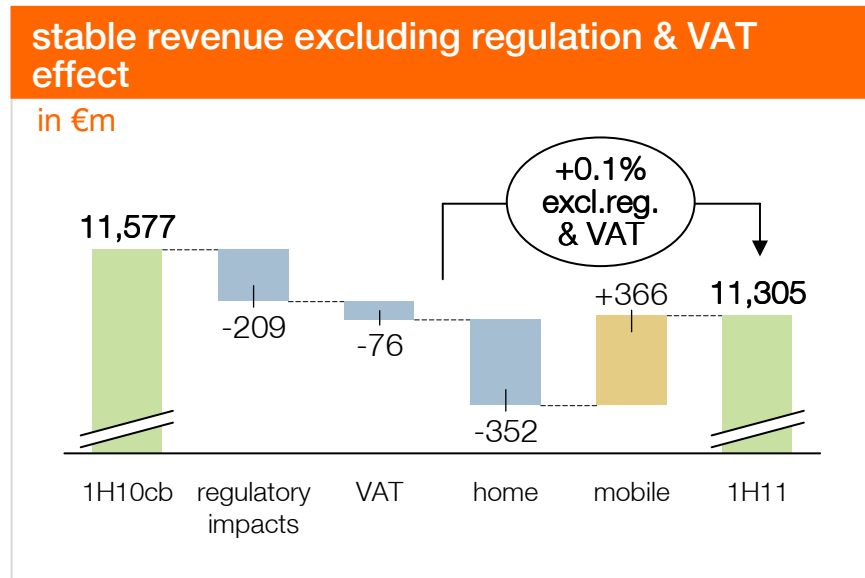
*Ebitda restated from DPTG dispute, senior part time plan, content activities' restructuring costs and including 50% of EBITDA of Everything Everywhere and ECMS 1H10 EBITDA; net debt restated by adding 50% of Everything Everywhere net debt **Ebitda restated from part-time senior plan (-€13m in 1H11, -€37m in 1H10), from Emitel gain on disposal (+€197m in 1H11) and from additional provision following EU fine on TPSA (-€115m in 1H11), and including 50% of EBITDA of Everything Everywhere; net debt restated by adding 50% of Everything Everywhere net debt

3 business performance

1H11 France financials

revenue driven by sustained trend in mobile revenue

1H11 key financials (revenue -0.6% excl. regulatory impacts)				
in €m	2Q11	var in cb	1H11	var in cb
revenue	5,682	-2.2%	11,305	-2.3%
personal	2,769	+2.9%	5,445	+2.5%
home	3,219	-5.1%	6,455	-5.0%
restated EBITDA*			4,355	-7.2%
personal			1,943	-6.1%
home			2,412	-8.0%
EBITDA margin*			38.5%	-2.0pts



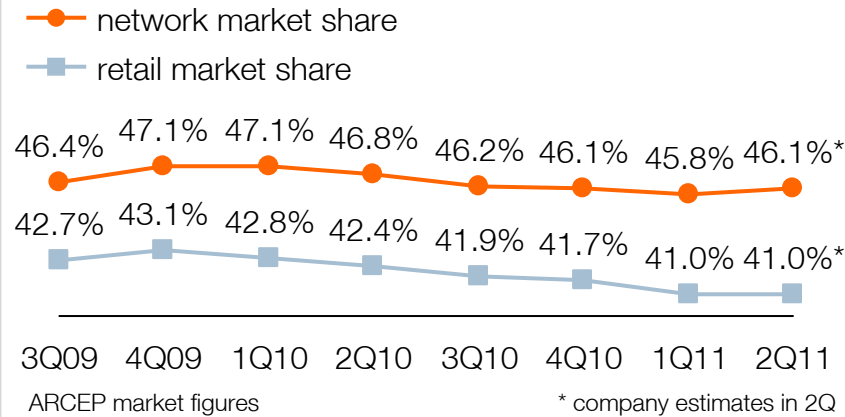
insight

- resilient top-line: excluding regulation and VAT effect, mobile revenue offset the decrease of fixed revenue (excluding regulation, mobile revenue growing by 6.2%)
- mobile margin closely monitored: beyond the regulation and 1Q VAT impact and SAC/SRC** increase related, 2Q SAC/SRC** were tightly controlled and voluntarily reduced
- home margin still penalized by PSTN revenue decrease although line losses pace decelerating compared to 1Q

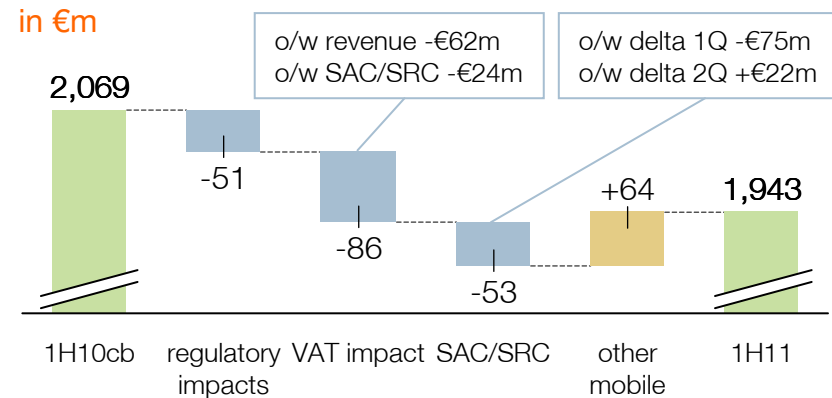
1H11 France personal KPIs

stabilised market shares and ARPU excl. reg. +2.1%

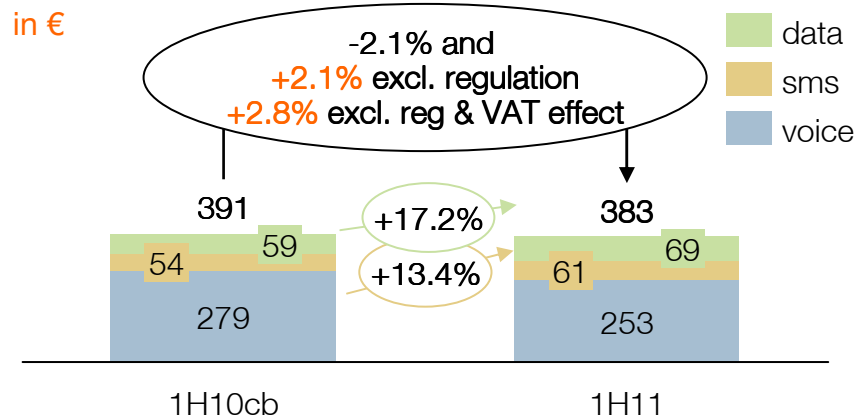
stable network market share



mobile margin tightly monitored after 1Q agitation



annual rolling mobile ARPU** increase of +2.1% excl. reg.



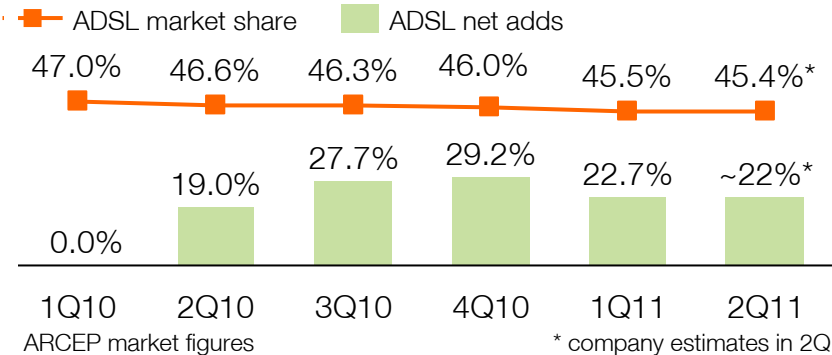
insight

- network market share improvement with a push from MVNOs for the 2nd quarter in a row
- efficiency improvement: retail market share stabilised QoQ thanks to a strong decrease of contract churn rate (14.3% in 2Q11 vs 20% in 1Q11) with a tight control of commercial costs
- customer value managed through usage developments and segmented offers

1H11 France home KPIs

continued commercial momentum driving ARPU to a temporary low point

ADSL market share & conquest share stabilised

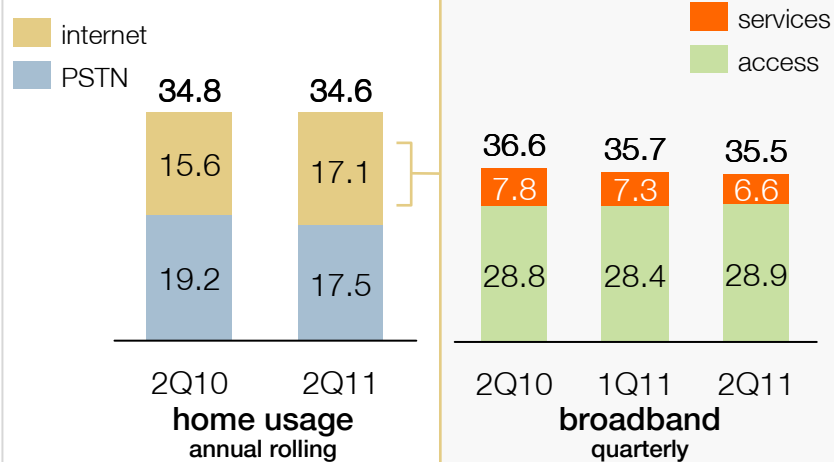


insight

- good commercial performance for the second quarter in a row with ~22% net adds market share.
- broadband ARPU low point reached in 2Q. High level of adoption of new offers should drive increase in upcoming quarters
- PSTN lines decrease back to regular level

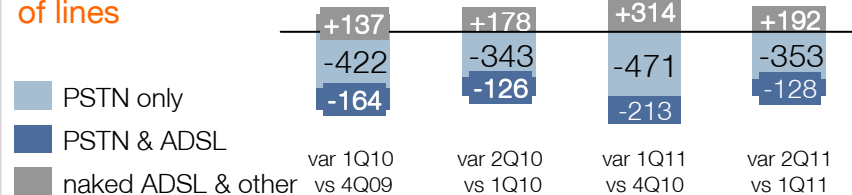
broadband ARPU upturn expected after reaching low point

in €/month

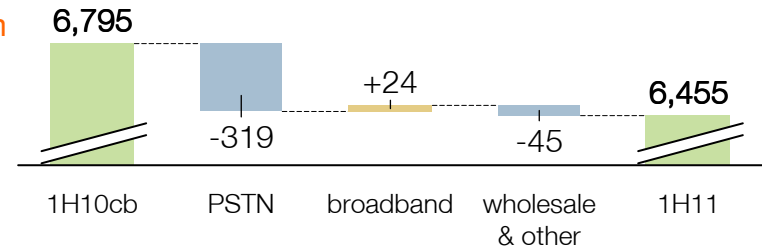


variance of Orange retail fixed line stabilised and change in home revenue

variance in thousand of lines



in €m



Sosh, a major step in Orange offers segmentation

a new brand universe

- a new brand targeting digital natives with a dedicated communication universe
- a major step in orange offers segmentation with a clear link to the orange brand



100% connected plans no contractual period & attractive prices



- all plans include data
- value-added services already included: modem (from 5h), VoIP

with or without mobile



- no handset subsidy
- possibility to pay for handset over 12 or 24 months
- a large range of handsets available

an interactive approach to customer care



- web-only distribution
- e-care based customer care including help forums, chat, emails

- average **profitability similar to comparable origami** offers thanks to an adapted cost structure
 - an efficient answer to **sustain market share and preserve value**

1H11 Spain financials

3rd quarter of top line growth while improving EBITDA

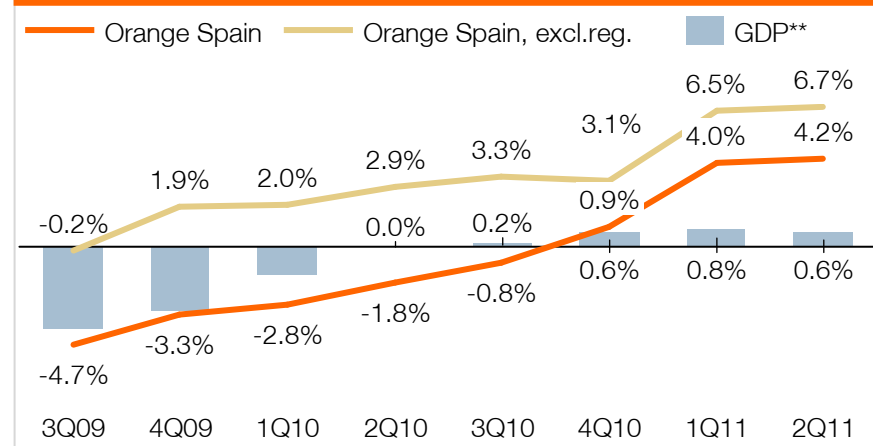
1H11 key financials (revenue +6.6% excl. regulatory impacts)

in €m	2Q11	var in cb	1H11	var in cb
revenue	984	+4.2%	1,943	+4.1%
personal	813	+4.6%	1,602	+4.3%
home	171	+2.3%	342	+3.2%
EBITDA			381	+4.3%
personal			371	+1.0%
home			10	ns
EBITDA margin			19.6%	+0.0pt

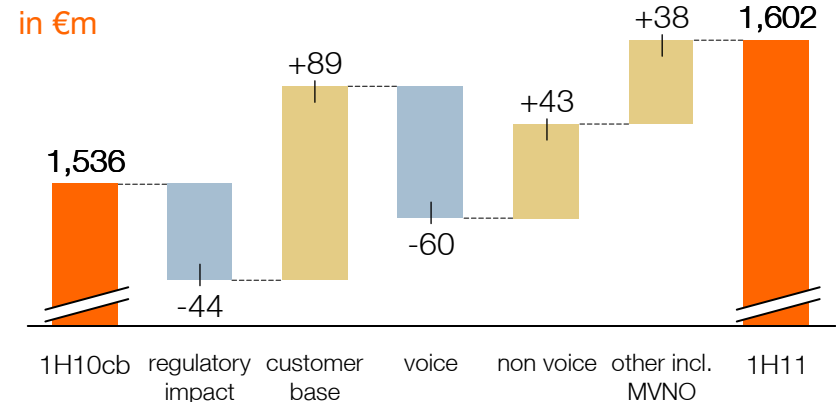
insight

- strong revenue dynamic +4.1% with improving trend in 2Q (+4.2%)
- revenue growth by +6.6% excluding regulatory impact driven by mobile customer base increase, mobile broadband development and sustained ADSL base expansion
- EBITDA growth while maintaining a high level of commercial costs to develop smartphones penetration

revenue growth evolution*



1H11 mobile revenue*: +4.3% (+7.3% excl. regulatory impacts)

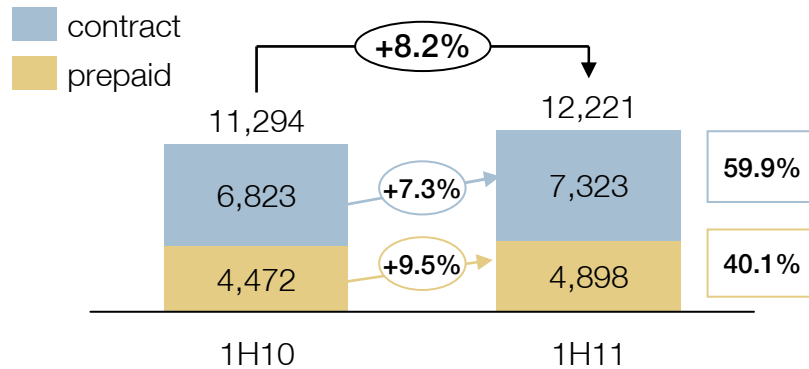


1H11 Spain KPIs

confirmed positive trends in mobile and ADSL

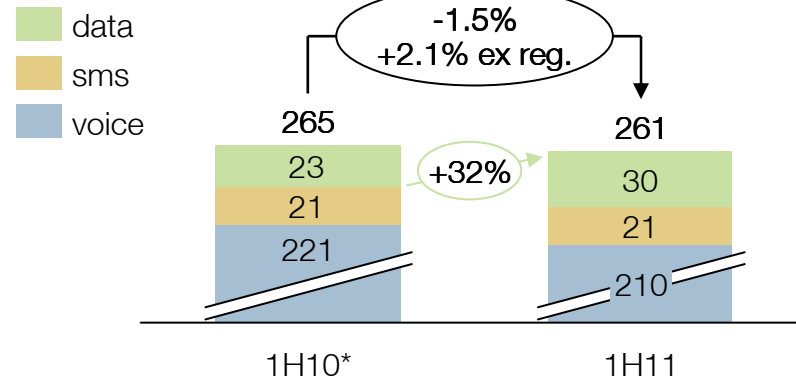
mobile customer base increasing by 8.2% yoy

in thousands



mobile annual rolling ARPU supported by data

in €/year

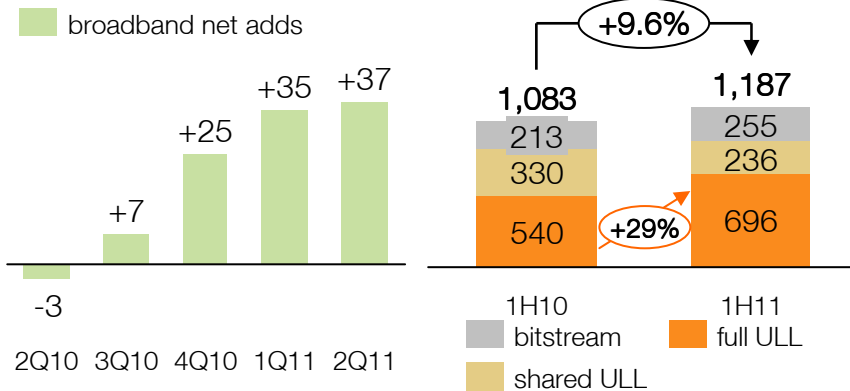


insight

- mobile contract customer base increased by +7.3% driven by Animals tariff offers and smartphone penetration:
 - positive in portability balance throughout 1H
 - continuous improvement of churn rate
- growing mobile ARPU (+2.1% excluding regulation) supported by data take off (+32% yoy)
- ADSL positive net adds for the fourth quarter in a row, leading to a customer base growth of 9.6% yoy
- growing ADSL ARPU (+1.3%) driven by increase of VoIP penetration in customer base (+8.8 points yoy up to 59%)

increasing net adds leads ADSL customer base to grow by 9.6% yoy

in thousands



1H11 Poland financials

revenue trend ongoing improvement, margin stabilised

1H11 key financials (revenue -3.3% excl. regulatory impacts)

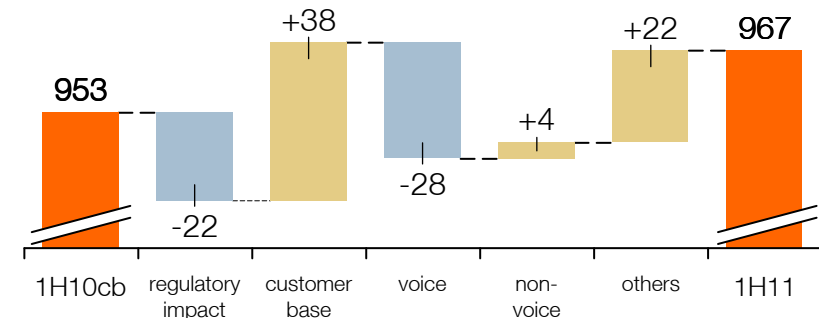
in €m	2Q11	var in cb	1H11	var in cb
revenue	957	-5.0%	1,902	-4.3%
personal	497	+0.9%	967	+1.5%
home	530	-8.3%	1,070	-8.1%
restated EBITDA*			698	-4.6%
personal			283	+0.4%
home			415	-7.8%
EBITDA margin*			36.7%	-0.1pt

insight

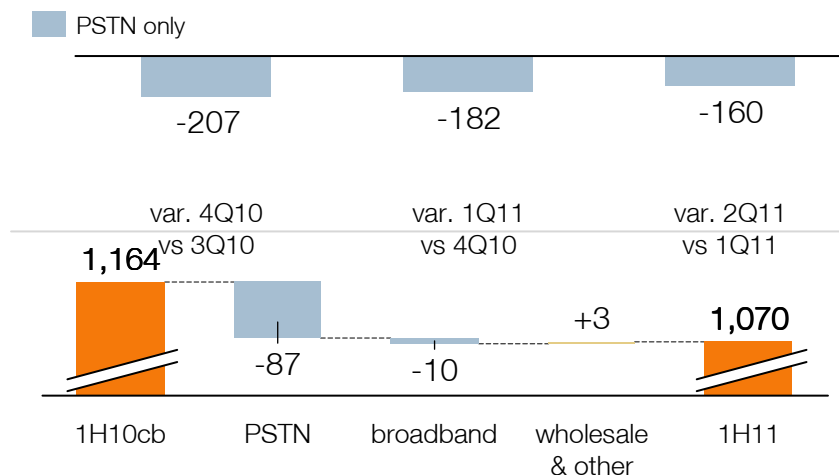
- personal revenue trend improvement in 1H11 vs 1H10 despite SMS MTR cut, due to growth in volume and usage
- home revenue still declining driven by lower usage and fixed-to-mobile substitution
- restated EBITDA margin stable thanks to solid cost management

mobile revenue**: +1.5% (+3.9% excl. regulatory impacts)

in €m



variation of retailed fixed line slightly decreasing

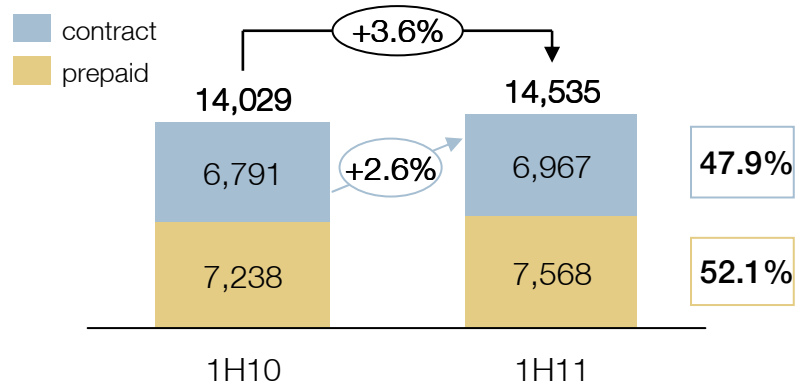


1H11 Poland KPIs

continuing progress in the main lines of business

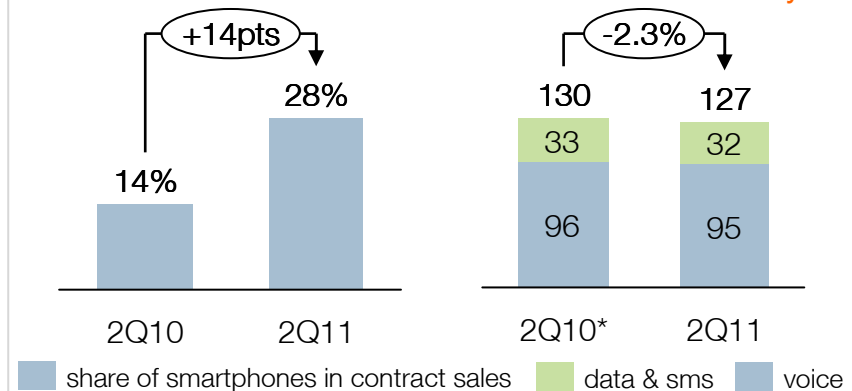
mobile customer base increase

in thousands



rising share of smartphones in contract sales, annual mobile ARPU slight decrease

in €/year

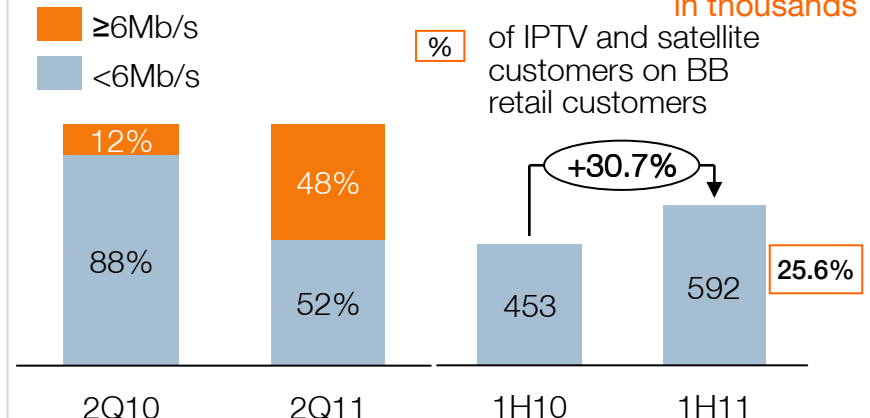


insight

- improvement of 3.6% of the mobile customer base with 2.6% on contract customer base
- increasing sales of smartphones reaching 28% of contract sales in 2Q11
- resilient mobile ARPU in a very competitive market environment
- 48% of broadband sales mix with 6 Mb/s +, 40 and 80 Mb/s speeds launched to continue to reinforce the competitive positioning of TP
- 25.6% of IPTV and satellite penetration and n-TV agreement launched in June 2011 allowing to enrich TV packages

broadband sales mix and increased IPTV and satellite penetration

in thousands



1H11 Rest Of the World financials

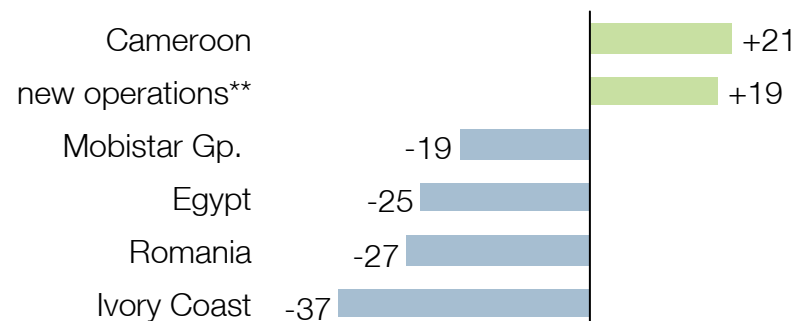
revenue hit by non-recurring & regulatory effects with the underlying trend remaining positive

1H11 revenue*: -1.2% (+1.2% excl. reg.)

in €m	2Q11	var cb	1H11	var cb
total ROW revenue	2,145	-1.6%	4,281	-1.2%
Africa & Middle East	901	+0.0%	1,820	+0.3%
European countries	1,108	-3.8%	2,185	-3.4%
other countries	138	+5.2%	281	+7.4%
restated EBITDA			1,471	-9.7%
EBITDA margin			34.4%	-3.2pts

significant spread in revenue contributions

first half revenue variations in €m*



insight

- **Africa & Middle East:** half-year revenues, excluding Egypt & the Ivory Coast, were up by **+7.1%**
 - regional revenue trends were significantly impacted by the political situations in **Egypt & the Ivory Coast (-€61m yoy combined impact)**
 - elsewhere, first half revenues grew significantly, driven by very strong commercial performances in **Cameroon (+18%)** and in **new operations such as Uganda (x2) & Niger (+47%)**
- **European countries:** revenue contraction of **-3.4%** turns to **slight growth of +0.8%** when regulatory effects are excluded, with **non-voice revenues up by +9.0%** & now representing **28%** of service revenues
 - excluding regulatory effects (-€55m), Mobistar's first-half revenues would have grown by **+4.5%**
 - in Romania, first-half revenues were down by **-5.6%** but Q2, at **-4.9%**, shows an improving trend after **-6.3%** in Q1
- **the Segment's first-half EBITDA margin is at 34.4%**, a rate that remains above that of the Group. EBITDA is down by **-€158m yoy**, significantly impacted by the situations in **Egypt (-€55m)**, the **Ivory Coast (-€29m)** & **Romania (-€33m)**, with regulatory effects adding a further impact of **-€49m**

91.5 million mobile customers in the Rest of the World

over 96% of customers in operations positioned as #1/#2 market share

almost 92 million mobile customers

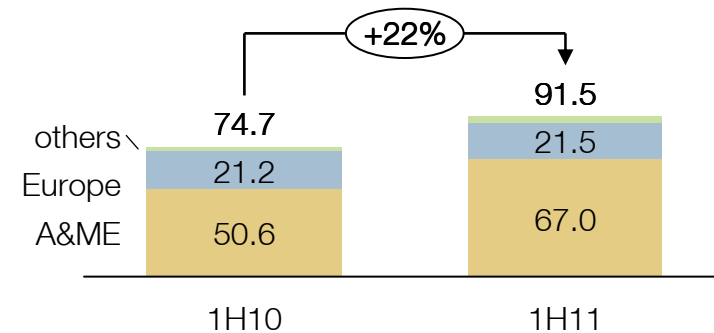
in millions of customers

		M/S*	rank
total	91.5		
Egypt	30.5	~36%	2/3
Romania	10.1	~43%	1/4
Senegal	5.7	~61%	1/3
Mali	5.7	~65%	1/2
Ivory Coast	5.5	~34%	1/5
Morocco (40%)	4.4	~34%	2/3
Others	29.6	N/A	N/A

insight

- very strong market share positions across our operations with over 96% of customers in operators with #1/#2 market share positions
- +22% yoy growth in the customer base to over 91.5 million, driven by emerging markets & the inclusion of Meditel customers
- 3G services launched in all European operations & in 8 of the 14 emerging market operations
- in the more mature European markets data revenues grew by +19% yoy

mobile customer base up by +22%



operations affected by political unrest in 1H11

- **Egypt:** improved business environment in Q2
 - the mobile customer base is up by +17% yoy to 30.5 million but revenues offset by a -23% drop in ARPU
 - slow recovery expected in H2
- **Ivory Coast:** Q2 revenues down by -28% yoy (vs Q1 at -2.5%)
 - operations suffered a significant level of damage and a return to normal is not expected before 2012
 - reconstruction investments have already started and will continue into H2
- **Tunisia:** operations back to normal and not impacted by the shareholder situation

1H11 enterprise financials

improving trends in both revenue & EBITDA

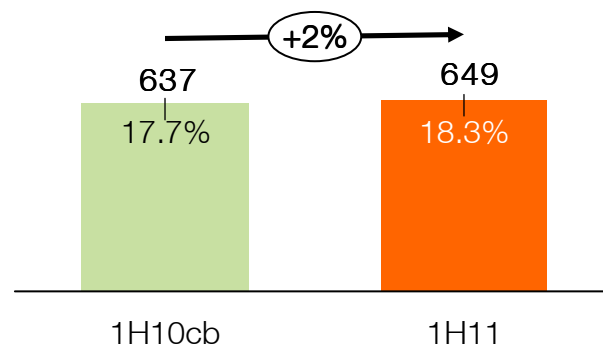
1H11 key financials*

in €m	2Q11	var	1H11	var
total revenue	1,765	-2.1%	3,548	-1.6%
legacy networks	555	-12.2%	1,136	-11.0%
mature networks	694	+1.4%	1,390	+0.0%
growing networks	92	+15.3%	177	+16.9%
services	424	+4.7%	845	+7.4%
restated EBITDA**			649	+1.9%
EBITDA margin**			18.3%	+0.6 pt

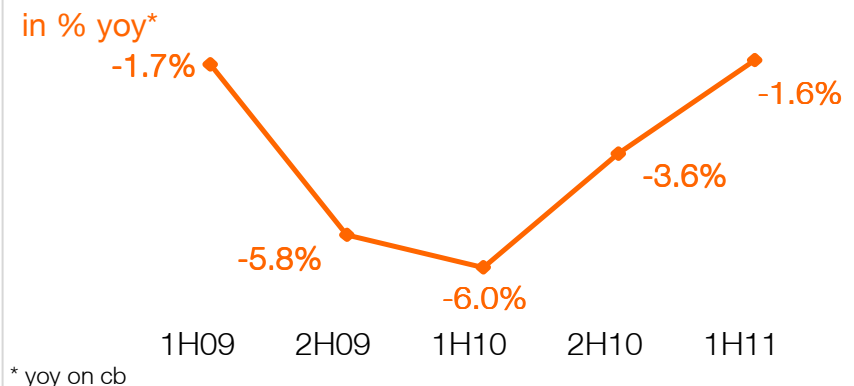
insight

- continued improvement in revenue trend driven by growth with international activities and services
 - **legacy networks**: revenue continues to be impacted by migrations to new technologies such as VoIP
 - **mature networks**: slight growth of IPVPN since Q2 (bandwidth upgrades), and broadcasting activities
 - **growing networks**: VoIP and high-speed data infrastructure are leading the segment
 - **services**: continued growth of services, sustained by international and some key customer project deliveries with large milestones in 1Q11
- EBITDA improvement in value & margin
- strong operational performance to support customers during the Egyptian and Japanese events

slight EBITDA growth both in value & margin



enterprise revenue continued improving trend

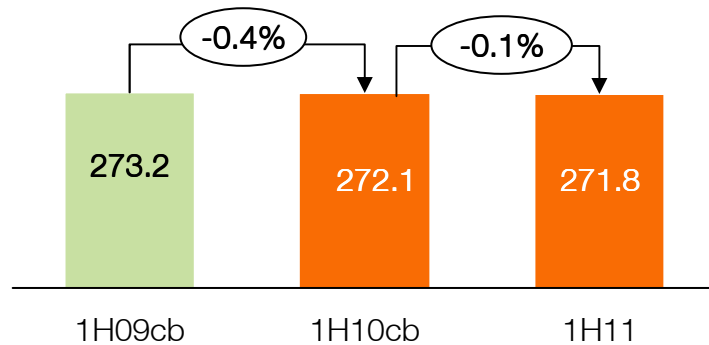


1H11 enterprise KPIs

positive results on growth areas and resilience on mature products

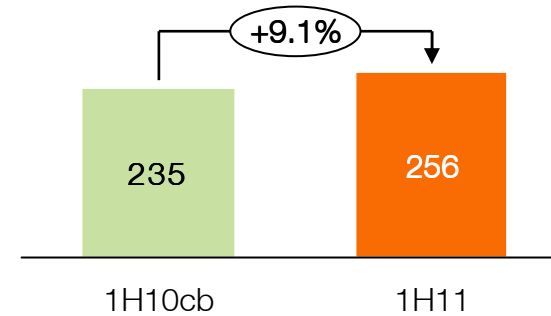
IPVPN accesses in France

in thousands



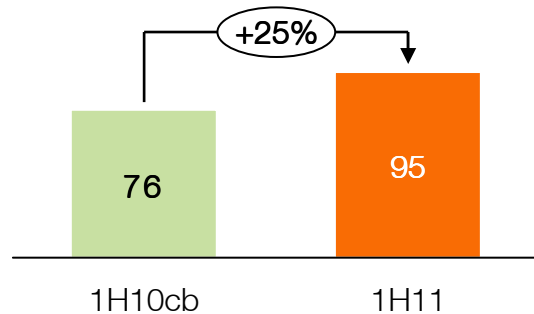
revenue with emerging markets

in €m



revenue in VoIP

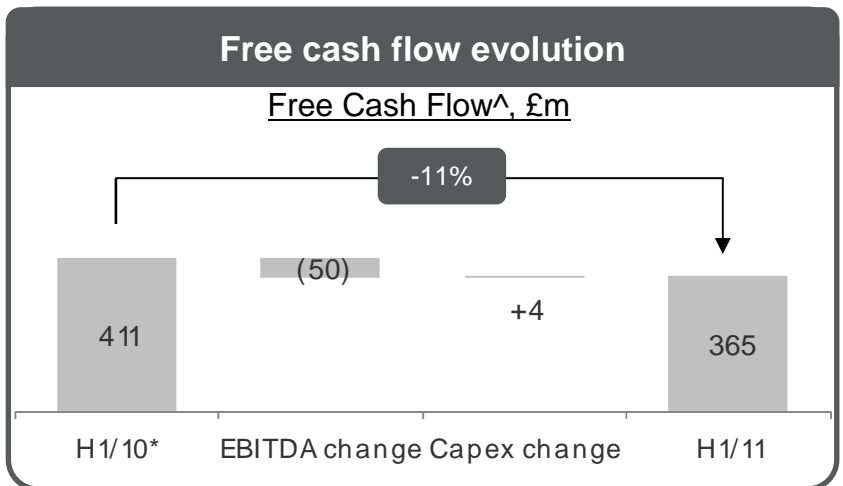
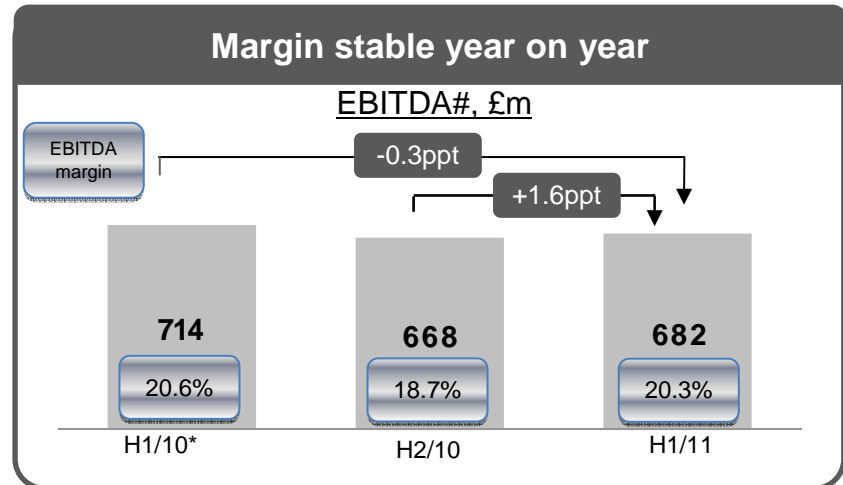
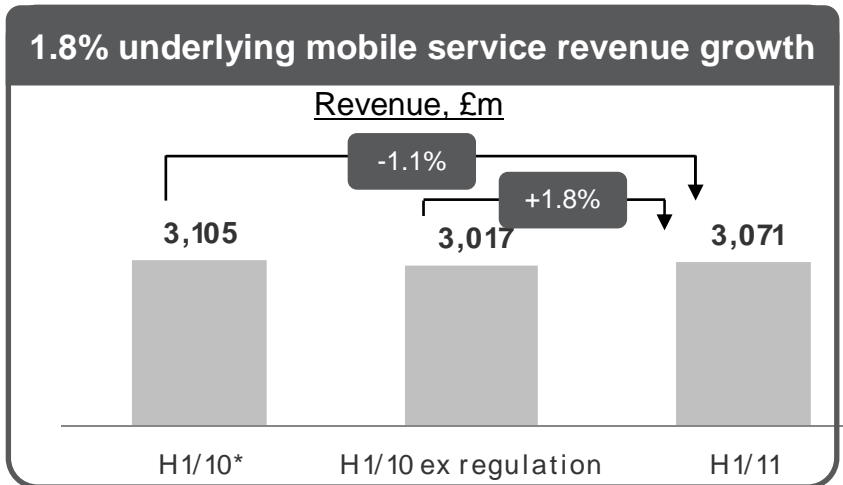
in €m



cloud

- **our ambition:**
to generate more than €500m revenue in cloud computing in 2015
- **key achievements:**
 - nine offers delivered in the cloud portfolio and number of managed virtual machines doubled over H2 2010
 - key partnership: first international cloud infrastructure with SITA
 - offer announced for the Small Office market in France

working towards improving profitability: H1/11 EBITDA# margin stable at 20.3%



Insight

- H1/11 service revenue growth underpinned by postpaid base growth
- EBITDA margin stable yoy and up 1.6ppt from H2/10 to 20.3%, with synergy savings partly reinvested into growing the business

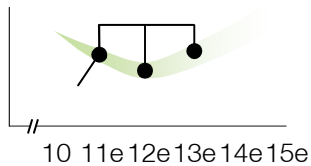
*Pro forma unaudited figures. ^ ebitda less capex

4 outlook

guidance

guidance 2011-2013

operating cash flow (restated EBITDA-Capex)



- 2011-2013 cumulated ~€27bn guidance (excl. exceptional items)
- ~€9bn in 2011

dividend

- €1.40 dividend payment for 2011 and 2012 fiscal years

net debt / EBITDA

- continuation of the current leverage policy: ~2x net debt to EBITDA in the medium term

FY 2011



- confirmed €9bn in 2011



- interim dividend payment date Sept 8th, 2011



- 1.91x end of June 2011

5 appendix

key modifications to Enterprise revenue details

